

Hello and Welcome to Fort Irwin. We are glad that you are here.

I would like to introduce you to RCI (Residential Communities Initiative) and the services we offer the Soldiers, their families, and civilians.

Partner with private (Pinnacle/Housing) sector to create world class, quality residential communities, neighborhoods and amenities thereby approving the quality of life for Soldiers and their families.

Upon arrival at Fort Irwin California, ***all*** Soldiers must report to the HSO (Housing Service Office) for in-processing and HSO 760-380-3576 Housing Services before entering into any lease, rental or purchase agreement. **(It is required that HSO is the initial point of entry for all Soldiers for Housing Services).**

RCI also signs off on Permissive TDY.

The mission of the HSO is to provide:

- Assistance to customers with all housing needs
- Guidance and assistance to all incoming and departing personnel
- Alternatives for better Soldier choices
- Mediating disputes, counseling customers, delivering education & providing local guidance on housing needs

The goal of the Housing Services Office is to maintain a high quality worldwide resource for relocation services that is innovative, comprehensive and the

first choice of information and support when Service members and their families relocate.

Quality Inspections HSO representative visits the physical location of a dwelling and conducts an inspection of the premises to ensure compliance with adequacy standards (when needed).

Advocacy Mediate complaints of discrimination, inappropriate business practices, and other concerns that create significant stress for service members regarding housing activities.

Housing Manager 760-380-6824

Visit [AHRN.com](https://www.ahrn.com) (Automated Housing Referral Network) to learn about this DoD program that is currently available for

most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations, but the phased program is adding new installations every month.

Check the AHRN [website](#) to see if your next assignment is an AHRN-base and check out other features to assist you in your home search.

We are located in the Sandy Basin area at 4553
Tippecanoe St. Remember, if you have housing matters
on or off post, please come see RCI, and once again,
welcome to Fort Irwin.